Requirements-Driven Software Service Evolution

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Outline

- Background
- Problem Statement
- The Feature-Oriented Approach
- A Case Study EShop
- In Summary

Service Evolution

- Service Evolution: a continuous process of development of a service through consistent and unambiguous changes to requirements and domain assumptions.
- Key Challenges: Forward compatibility: a guarantee that an older version of a client application should be able to interpret and use newer message/data formats introduced by the service.

Related Work

Taxonomy of evolutionary changes

- Structural (interface), Behavior (interaction protocol), QoS
- Versioning
- Design Pattern
 - Dynamic binding, Client transparency
- Tool (Adaptor, Proxy)
- Model and Theory
 - Type theory

Observations

- Evolutionary changes are closely related to service interface (signature) and behavior (interaction protocol) [Li12].
- Current work
 - Focuses on the incompatibility between clients and servers
 - Pays little attention to **change propagation** from requirements to services

Starting Point: Requirements

• *D*, *S* |= *R* [Jackson&Zave95]

- D: domain assumption, S: specification, R : requirement
- E.g., Task "Process Credit Card Payment"(S),

Domain Assumption "Customer owns a Credit Card with Available Credits"(D)



Problem Statement

- **Prerequisite**: *D*, *S* |= *R*
- Propagation:
 - (*Requirements Change*) if *R* changes to *R*', how to find a new specification *S*' so that *D*, *S*' |= *R*' holds?
 - (Environment Change) if the domain assumption D changes to D', how to find a new specification S', so that D', S' |= R still remains true?

• Traceability:

• (*Specification Change*) if specification *S* changes to *S*', does the entailment *D*, *S*' |= *R* still remain true?

The Feature-Oriented Approach: A Motivating Example

• The evolution of turtle shell

- Odontochelys (oldest turtle)
- The turtle shells formed from the underside plastron (chest) first
- And then grew bony extensions of ribs and bone formation above backbones
- Existing features are modified and put into second use.





Services as Feature Configurations

• A service consists of features (functional, QoS)



Methodology

• Framework



Methodology

- (1) Identify *features* from fully refined goal model [Yuo8]
 - An inner goal could be identified as an abstract feature
 - Regarding a leaf (operational) goal g_o, a), b) and c) could be a concrete feature
 - a) an OR-decomposed task of *g*_o;
 - b) a combination (all/partial) of the AND-decomposed tasks of g_o ;
 - c) a or a cohesive set of quality constraint(s).
- (2) Refine identified feature [Kang90]
 - Decomposition: a "*Checkout*" feature can be decomposed into "*Pricing*" and "*Taxation*"
 - Specialization : the *"Taxation"* could be specialized to *"Fixed-Rate Taxation"* and *"Rule-Based Taxation"*
 - Characterization: the "Fixed-Rate Taxation" feature has attributes "Amount" and "Tax-rate"

Methodology

• (3) Deriving operations from feature model [Nguyen 10]



Methodology

- (4) Specifying Service Behavior over Operations[Rinderleo6][Broyo7]
 - On deriving the operations, we need to model service behavior, i.e. service interaction protocol (messaging)
 - Event Condition- Action language
 - T_i (label): event [guard] / action [effect]
 - *Event* and *action* are service operations in general
 - *Guard* are conditions, based on which corresponding action would perform
 - *Effect* usually leads to an proper state
 - E.g. T₁: ?taxation [true]/ calculateTaxValue() [tax value returned]
 - On receiving the taxation request and relevant parameters (*?taxation*), the taxation service calculate and send back the corresponding tax value (*calculateTaxValue()*), then the service would transit into the *tax value returned* state.

Brief Sum-Up

- Having a refined goal model (assumption),
 - a) Identify feature from fully refined goal model
 - b) Refine identified features
 - c) Derive refined feature model to service operation
 - d) Specify service behavior over operations
- Evolution?
 - When requirements change, it will be reflected in goal model
 - Then feature could be changed, added or deleted correspondingly
 - Service operations would evolve synchronously
 - Concurrently, service interaction protocol would evolve

• EShop

- It is owned by a store selling different kinds of items, such as book, audio tape and CD.
- Roles: *customer, merchant, bank,* and *shipper*. For each role, there would be corresponding software service(s) play it (we omitted the taxation service here).
- Customers are able to query items and specify their orders; *merchant* could handle orders, use the *bank* service to deal with payment transactions and depend on *shipper* to deliver physical items to customers.

Goal model Goal dependency (D) Buy Customer Items 0 (D) Items 0 be Delivered, EShop Items Shipping Shipping be Selled why be Achieved Service Deliver Items Shipping Items be Shipping Items be Items be Item be Founed be Ordered be Paid Ordered Paid Delivered Items be Catalogue Transport Shipping Items be Paid Handed Over Items Status Browsing Checkout by Cash Items be Paid be Tracable by Credit Card Keyword Accept Searching Shopping Record Items (by) Cart Money Normal Shipping Express Pricing be Captured Delivery Status Deliverv Taxation Payment Info why Fraud Detection Minimize why + **Risk & Lost** (D) Money be Captured (D)Fraud Bank

Detection

Service

- A partial feature model and service class
 - Identify features from goal model
 - Derive service operations from refined feature model



- A possible process scenario
 - Specify service interaction over messaging



- The behavior model of the *shipping* service
 - Specify service interaction over service operations



An evolution scenario

- When a customer finds out that the items are broken, he/she may won't accept the items and assign the receiving note.
- The changed requirement is shown in goal model



The changed feature model

- A new feature "product return" would be identified
- Correspondingly, a new service operation would be derived



- The evolved service behavior model
 - Evolve the behavior model when operations change



In Summary

Key Challenges

- How to derive service operations from feature rationally?
- How to specify service behavior over operations systematically?

Contributions:

- Being different from the current work that focus on the interaction compatibility between service and clients in evolution, we center on the change propagation from requirement to service.
 - What is going to evolve
 - How will it evolve

In Summary

- Future Work:
 - How to resolve the influence of service evolution?
 - How to handle the evolution of non-functional feature?
 - How to deal with the change traceability problem?

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Q & A

Welcome Questions!

